

**Q.P. Code :19926****[Time: 2:30 Hours]****[ Marks: 75]**

Please check whether you have got the right question paper.

N.B: 1. All questions are compulsory.

**Q.1 A) Fill in the blanks:****05**

- 1) \_\_\_\_\_pillows are filled with down. (Executive, Premium, Standard)
- 2) \_\_\_\_\_is a flat or domed mass in a round and shallow container. (Byzantine cone, Barzilion cone, Biedermeier)
- 3) \_\_\_\_\_give a zigzag finish to reuo edges of fabric. (scissors, pinking shears, secateurs)
- 4) To reduce the impact of carrying heavy loads one must\_\_\_\_\_. (carry all the load at one, carry heavy objects away from the load, break large loads into small ones)
- 5) A hand-held spray bottle to keep flower arrangements fresh in called as\_\_\_\_\_.

**B) State True or False:****05**

- 1) Bleach must never be directly used on fabrics.
- 2) Brown floral foam is only used for fresh flower arrangements.
- 3) Shirt buttons, loops and metal hooks are not fastener.
- 4) Dry cleaning of clothes can be done at home.
- 5) Synthetic fibres have more strength than natural fibers.

**C) Define the following:****05**

- 1) Prong
- 2) Linen chute
- 3) Condemned linen
- 4) Ergonomics
- 5) Surfactants

**Q.2 Answer any three questions****15**

- 1) Write a short note on pillow and matters protector
- 2) What is parstock.
- 3) Draw the sample layout of a linen room of a large hotel.
- 4) Mention any ten activities that are carried out on a daily basis in the linen and uniform room.
- 5) Explain the concept of centralised and decentralized linen.

**Q.3 Answer any three questions:****15**

- 1) Draw a flow chart to depict handling of guest laundry.
- 2) Write a short note on organic solvents.
- 3) Mention any five points to consider while planning the layout of an OPL.



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- 4) What are the points to be considered while Identifying a stain?
- 5) Write a short note on pressing equipments.
- 6) Differentiate between on OPL and a contracted laundry.

**Q.4 Answer any three questions.****15**

- 1) How can one modify ways of lighting loads in housekeeping task?
- 2) Explain what are monochromatic and complimentary colour schemes.
- 3) Write a short note on "Ergonomers."
- 4) Elaborate the importance of applying ergonomic principles in housekeeping.
- 5) Draw and explain any five mechanics used in flower arrangements.
- 6) Write a short note on "Ikebana."

**Q.5 Answer any three questions:****15**

- 1) Draw and explain any five types of equipment used in flower arrangement.
- 2) Mention any five bathroom task carried out by a GRA in a guestroom.
- 3) How can one get rid of lipstick, rust and ghee stains?
- 4) Describe why finishing is an important feature of the laundry process.

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